

## **EXL Appoints New Global Head of Strategic Growth Initiatives**

## Company welcomes back business process solutions veteran

NEW YORK, May 21, 2013 /PRNewswire/ -- ExlService Holdings, Inc. ("EXL") (NASDAQ: EXLS) announced today the appointment of N.T. Shiv Kumar as Global Head, Strategic Growth Initiatives. In his new role, Kumar will be responsible for continuing the development of EXL's global business and enhancing the company's ability to secure large, strategic engagements.

"We are pleased to welcome Shiv back to EXL," said Bill Bloom, President, Global Client Services, EXL, to whom Kumar will report. "In addition to his deep knowledge of the industry, Shiv has a strong track record of securing and sustaining strategic business opportunities, and he will play an integral role in the company's growth and success."

Kumar previously served as EXL's Chief Sales and Marketing Officer from 2004-2006 and was instrumental in expanding the company's customer base across multiple industries. Following his tenure at EXL, Kumar launched several viable companies in both the U.S. and India, as a co-founder and Board member.

"EXL continues to exhibit strong thought leadership and flawless execution in its core vertical markets, and I look forward to developing opportunities that keep us positioned as industry leaders with unparalleled business expertise," said Kumar.

Kumar is an alumnus of Harvard Business School's AMP and is also a founding member of HBS Social Enterprise Alumni Association.

## **About EXL**

EXL (NASDAQ: EXLS) is a leading provider of outsourcing and transformation services. EXL primarily serves the needs of Global 1000 companies from global delivery centers in the insurance, healthcare, utilities, banking and financial services, transportation and logistics and travel sectors. EXL's outsourcing services include a full spectrum of business process management services such as transaction processing and finance and accounting services. Transformation services enable continuous improvement of client processes by bringing together EXL's capabilities in decision analytics, finance transformation and operations and process excellence services. Find additional information about EXL at www.exlservice.com.

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